

## **Cancellation policy**

Card payments are processed through an online payment gateway system. You need not worry about your card information falling into the wrong hands because your bank will authorize the card transaction directly without any information passing through us. In approximately 25-30 seconds (depending on your internet connection) your bank will issue, using the online payment gateway, an authorization code and confirmation of completion of transaction.

Catapultt Services uses the latest technology and other sophisticated methods to protect your credit card information. You can book your product using SSL encryption (the internet standard for secure transactions). In fact, transacting online with a credit card at the Website is even safer than using a credit card at a restaurant because we do not retain your credit card information. You can be assured Catapultt Services offers you the highest standards of security currently available on the internet so as to ensure that your shopping experience is private, safe and secure.

If the payment on the credit card is declined for some reason, alternate payment instructions must be received by Catapultt Services 72 hours prior to the time of departure; else, the order is liable to be cancelled.

### **Booking /Payment Policy:**

15% of the tour amount within 7 days of booking the trip.

50 % of the tour cost should reach us 60 days before departure.

75 % of the tour cost should reach us 30 days before departure.

Complete payment must reach us at least 15 days before the start of the trip in case

### **Cancellation Policy:**

Cancellation until 30 days before departure – 10%

Until 21 days before departure – 25%

Until 15 days before departure – 35%

Until 10 days before departure – 50%

Up to 3 days before departure – 75%

No show or failure to travel – 100%