

Terms & Conditions

1. Online Card Payments

Visa, Master and American Express Card payments are processed through an online payment gateway system. You need not worry about your card information falling into the wrong hands because your bank will authorize the card transaction directly without any information passing through us. In approximately 25-30 seconds (depending on your internet connection) your bank will issue, using the online payment gateway, an authorization code and confirmation of completion of transaction.

Catapultt, as a Verisign Certified Site, uses the latest 128 bit encryption technology and other sophisticated methods to protect your credit card information. You can book your product using SSL encryption (the internet standard for secure transactions). In fact, transacting online with a credit card at the website is even safer than using a credit card at a restaurant because we do not retain your credit card information. You can be assured that Catapultt offers you the highest standards of security currently available on the internet so as to ensure that your shopping experience is private, safe and secure.

If the payment on the credit card is declined for some reason, alternate payment instructions must be received by Catapultt 72 hours prior to the time of departure; else, the order is liable to be cancelled.

Catapultt charges a service fee on all domestic airline bookings. In case of cancellation of booking, this fee is non-refundable.

2. Internet Banking

If you have an account with any of the below mentioned banks, then you can pay for your order through the respective bank's net banking options and the amount will be automatically debited from your account. Catapultt.com processes payments through an online gateway system which enables safe and secure transactions.

- HDFC
- Allahabad Bank
- Axis Bank
- RBS

- SBI
- YES
- Bank of Baroda
- Bank of India
- City Union Bank
- Corporation Bank
- IDBI
- Deutsche Bank
- Federal Bank
- Karnataka Bank
- Kotak Bank
- PNB
- IOB
- Central Bank of India
- Shamrao Vitthal Cooperative Bank
- Bank of Maharashtra
- Dhanlaxmi
- Bank of Bahrain and Kuwait
- Indian Bank
- Lakshmi Vilas Bank
- Vijaya Bank
- South Indian Bank
- Citibank
- United Bank

- Union Bank
- Jammu & Kashmir Bank
- Catholic Syrian Bank
- ING VYSYA Bank
- ICICI
- Standard Chartered
- Tamil Nadu Cooperative Bank
- Development Bank of Singapore
- Punjab & Maharashtra Bank
- Canara Bank

3. Pay at Hotel (Post Pay)

With some of our partner hotels Catapultt has negotiated a special facility where Catapultt customers can pay the hotel directly at the reception at the time of check-in at the hotel.

Transaction Confirmation

You should not take any action based on information on the Website until you have received a confirmation of your transaction. In case of confirmations to be received by email, if you do not receive a confirmation of your purchase/transaction within the stipulated time period, first look into your "spam" or "junk" folder to verify that it has not been misdirected, and if still not found, please contact our call centre.

Cancellation policy

Card payments are processed through an online payment gateway system. You need not worry about your card information falling into the wrong hands because your bank will authorize the card transaction directly without any information passing through us. In approximately 25-30 seconds (depending on your internet connection) your bank will issue, using the online payment gateway, an authorization code and confirmation of completion of transaction.

Catapultt Services uses the latest technology and other sophisticated methods to protect your credit card information. You can book your product using SSL encryption (the internet standard for secure transactions). In fact, transacting online with a credit card at the Website is even safer than using a credit card at a restaurant because we do not retain your credit card information. You can be assured Catapultt Services offers you the highest standards of security currently available on the internet so as to ensure that your shopping experience is private, safe and secure.

If the payment on the credit card is declined for some reason, alternate payment instructions must be received by Catapultt Services 72 hours prior to the time of departure; else, the order is liable to be cancelled.

Booking /Payment Policy:

15% of the tour amount within 7 days of booking the trip.

50 % of the tour cost should reach us 60 days before departure.

75 % of the tour cost should reach us 30 days before departure.

Complete payment must reach us at least 15 days before the start of the trip in case

Cancellation Policy:

Cancellation until 30 days before departure – 10%

Until 21 days before departure – 25%

Until 15 days before departure – 35%

Until 10 days before departure – 50%

Up to 3 days before departure – 75%

No show or failure to travel – 100%